

Carbon Standards International AG develops standards, concepts and system solutions for Carbon Removals, certification of high-quality Biochar products and the calculation of Climate Balances on farms. Carbon Standards International is part of the EASY-CERT group. For more information, please visit [www.carbon-standards.com](http://www.carbon-standards.com).

To support our team we are looking for an immediate or by appointment

## **Customer Success Manager**

### **80-100 %**

#### **Your tasks**

- Establish and manage our Customer Success Center to ensure the successful servicing of our valued customers and partners
- Establishment and presentation of long-term success stories, together with our customers and partners
- Ensuring our service quality to the outside world and successful implementation of external projects
- Define and make improvements to workflows based on customer feedback
- Technical and content creation of marketing articles and communication together with the marketing department

#### **Your profile**

- A degree in the fields of management/economics
- Strong organizational skills
- Social competence and empathetic interaction with people
- Creativity and the will to make things happen successfully
- Languages: English (native or very good knowledge), any other language an advantage

#### **Our offer**

- An innovative, responsible job
- A dedicated team
- A modern IT environment with opportunities for further development
- Attractive employment conditions

Your workplace is flexible. You will work in an EASY-CERT group AG office, ideally in Frick/Switzerland or Enzersfeld/Austria ([www.easy-cert-group.com](http://www.easy-cert-group.com)) or partly also in a home office.

If you are interested in this versatile and interesting task, please send your **complete application documents** by mail to: [info@carbon-standards.com](mailto:info@carbon-standards.com). If you have any further questions, please do not hesitate to contact Ueli Steiner: [ueli.steiner@carbon-standards.com](mailto:ueli.steiner@carbon-standards.com), +41 (0) 79 287 86 24.